BHARAT SANCHAR NIGAM LIMITED

(CORPORATE OFFICE)

Bharat Sanchar Bhavan, Janpath New Delhi-110 001

No. 4-20/2009-Restructuring

Date: 2nd September 2013

To

The Chief General Managers of All Territorial Circles Bharat Sanchar Nigam Limited

Subject: Project SHIKHAR implementation - extension of scheme of reimbursements, facilities, awards and incentives for sales teams in Consumer Mobility (Project Vijay), Consumer Fixed Access (Project Udaan) and Enterprise.

Approval of the competent authority was initially conveyed vide this office letter of even number dated 21st October 2009, for reimbursements, facilities, awards and incentives for Sales Teams in Consumer Mobility (Project Vijay), Consumer Fixed Access (Project Udaan) and Enterprise Units, as detailed therein. Vide subsequent letter of even number dated 8th February 2010, Channel Management Teams of Project Vijay were also granted the facility of one-time mobile handset of Rs.1,500/- only, if not already provided, subject to certain conditions. Further, sanction for KPI-linked incentives for Sales Teams in Consumer Fixed Access (Project Udaan) was conveyed vide this office letter No.64-89/2009 BB (Part I) dated 6th May 2010. Last extension of validity of these schemes expired on 31st March 2013.

- 3. Extension of the above schemes beyond 31st March 2013 has been considered in the light of feedback received from various quarters. It has now been decided with the approval of the competent authority to implement an amended scheme for reimbursements, facilities, awards and incentives for Sales Teams in Consumer Mobility (Project Vijay), Consumer Fixed Access (Project Udaan) and Enterprise Units as contained in the enclosure to this letter. The amended scheme will be valid for the period 1st April 2013 to 31st March 2014. Fulfilment of conditions with regard to sales, customer visits or retailer visits etc. as applicable and as prescribed in the enclosed scheme must be ensured prior to sanction of reimbursements, facilities, awards and incentives, as the case may be.
- 4. Heads of territorial Circles are requested to take further necessary action accordingly for implementation of the amended scheme.

(J. S. Khurana) DGM (Restg/WS&I)

Encl: As above

Copy for information to:

- 1. CMD, BSNL
- 2. All Functional Directors, BSNL Board
- 3. All Executive Directors, BSNL
- 4. Chief Vigilance Officer, BSNL
- 5. CS & GM (L), BSNL
- 6. GM (EF), BSNL
- 7. Director General of Audit, P&T, Sham Nath Marg, Delhi-110054
- 8. Dy. Manager (OL), BSNL Corporate Office, for Hindi translation.